

# **Donor Segmentation**

## Francis Park Area in St. Louis City, MO

#### Introduction

Most recently, Transfer of Wealth (TOW) research is being used in support of more sophisticated donor engagement strategy. Through donor segmentation, new generation TOW research is helping foundations and communities better identify and understand where giveback potential might be the highest. Understanding where wealth is concentrated within a geography is as important as understanding the characteristics and preferences of those households with wealth. By understanding these factors, community foundations or nonprofit organizations can develop an effective campaign through which more donors are engaged within the communities.

### **Findings**

Our research suggests that Francis Park Area (see map 1 on page 3) is among the wealthiest neighborhoods in St. Louis City, MO. Although the neighborhood contains 0.24% of the total households in the city, it has 1.18% of the total wealth in the city. Thus, the neighborhood includes several households with substantial giveback opportunity. Residents of this neighborhood are different in their demographic, social, housing and economic characteristics relative to St. Louis City. More, they have unique preferences.

#### **Household characteristics:**

- 1. The **median age is 49** years compared to 34 years for the city. Wealth holding follows a "lifecycle" pattern, meaning people accumulate wealth as they get older.
- 2. Most, 45.2%, of its residents have a bachelors or higher education degree.
- 3. Share of management, business and finances occupations is 10% higher than St. Louis City. More, average household income in the area is 89% higher than the city average.
- 4. Finally, average home values are 68% higher than the city average.

#### **Household preferences:**

- 1. Their investments include: annuities, certificates of deposits, mutual funds, money market funds, tax-exempt funds and common stock.
- 2. They are likely to have life insurance policies.
- 3. They are **health conscious**; thus, exercise and take vitamins.
- 4. They like to travel.
- 5. They attend sports events. Also, they like to play golf.



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- 6. They drive luxury cars.
- 7. They are likely to be **members of a civic club** or **a charitable organization**.

Understanding the preferences of neighborhood residents can help community foundation(s) or nonprofit organization(s) to identify ways through which they can reach out to these individuals. For example, residents of Francis Park Area have a variety of financial assets. They are likely to use a financial planner to invest their assets. Identifying the financial advisors in the area and educating them on the community foundation and/or nonprofit(s) would be a way to reach out to these wealthy individuals.

#### What if scenario?

Historical research suggests that giving rate has been around 2% of the Gross Domestic Product (GDP) since 1970. What if the community foundation or nonprofits in St. Louis City, MO did receive 2% of the incomes generated in this neighborhood in the next five years?

#### **Oakwood Hills Park Area**

Number of households: 339
Average household income: \$89,556
Total income: \$30,359,484
Giving rate 2% for 5 years: \$3,035,948

The community foundation or nonprofits would realize over \$3 million.

More, what if the understanding of the preferences and characteristics of these households allowed community foundation or nonprofits to increase giving rate from 2% to 3%, what would that mean for these organizations and the community?

Giving rate 3% for 5 years: \$4,553,923

This would mean an increase of almost \$1.5 million in donations within the same 5 year span.

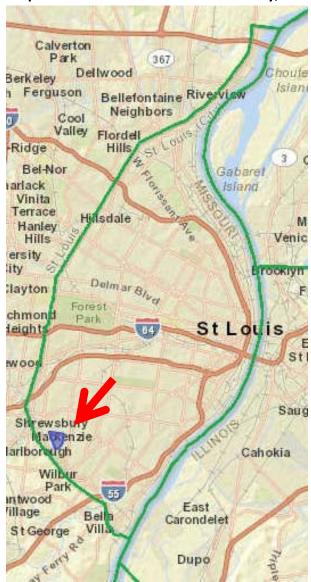
This money can be used for a variety of projects within the neighborhood or city. Donor segmentation allows community foundations or nonprofits set specific goals that they can work towards. Donor segmentation allows community foundations or nonprofits to paint a more detailed picture of their communities and to tailor better giving vehicles as well as grant programs that meet the desires of communities. Finally, it enables for an innovative way of working in communities.



Table 1. Comparison of Francis Park Area to St. Louis City, MO

Indicator	Francis Park Area	St. Louis City
Number of Households	339	142,057
Median Age	48.8	34.1
Education Attainment	45.2%	25.5%
Management, Business & Finances Occupation	20.7%	10.8%
Household Income (Average)	\$89,556	\$47,358
Home Value (Average)	\$255,459	\$151,812
Net Worth (Average)	\$396,870	\$80,100

Map 1. Francis Park Area in St. Louis City, MO





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Map 2. Francis Park Area in St. Louis City, MO (Zoomed in)



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#### References:

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## **Questions & More Information**

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The Center for Rural Entrepreneurship's vision for rural America is one of vibrant communities and regions that embrace entrepreneurship, that find new sources of competitive advantage in their inherent assets, and that invest in a new more sustainable future for both present and future generations. The Center's mission is to help our local, regional and state partners achieve this future by connecting economic development practitioners and policy makers to the resources needed to energize entrepreneurs and implement entrepreneurship as a core economic development strategy.

These development efforts require financial resources. Most traditional sources of funding are challenged as governments, businesses and foundations struggle to meet rising community needs. A core program area for the Center is Community Development Philanthropy, where our team helps your community, region or state build a community wealth road map. Our Transfer of Wealth (TOW) research offers insight into possibly the greatest opportunity to tap new, significant and sustainable funding streams in support of growing better and stronger communities. For many communities and regions, TOW research can help jump start important conversations leading to greater community giveback.

The Center has conducted TOW studies for clients around the nation for more than 10 years, and has published a book titled, *Transfer of Wealth in Rural America: Understanding the Potential, Realizing the Opportunity, Creating Wealth for the Future.* More product offerings are planned under our Community Development Philanthropy area.

To learn more about the Center's history and program areas, go to <a href="https://www.energizingentrepreneurs.org">www.energizingentrepreneurs.org</a>.

The Rural Policy Research Institute (RUPRI) provided founding support to create the Center for Rural Entrepreneurship in 2001. RUPRI's mission is to provide independent analysis and information on the challenges, needs, and opportunities facing rural people and places. The work of the Center for Rural Entrepreneurship, along with other centers and collaborations, helps RUPRI achieve this mission. To learn more about RUPRI, visit <a href="https://www.rupri.org">www.rupri.org</a>.

